THE WORLD’S ONLY NO-CODE, VOICE FIRST CONVERSATIONAL AI
SOFTWARE PLATFORM FOR ENTERPRISE AND GOVERNMENT AGENCIES

Powered by Microsoft Azure, Zammo’s cloud-based conversational AI platform is recognized as the easiest to use, most affordably priced software that enables non-IT professionals to create and simultaneously deploy conversational AI content to multiple channels.

Typical 1-Day Deployment Regardless of IT Skillset

Zammo enables organizations to extend their brand to voice assistants, modernize their Intelligent Contact Centers with AI augmentation, and use unified data analytics to improve the customer experience.

CONTACT CENTER TELEPHONY
Interactive Experiences

Conversational AI ushers in the future of having an intelligent, natural, emotionally engaging 2-way automated conversation with your audience without the monotony and limitations of recorded IVR responses. With Zammo, you don’t need an IT professional to build a conversational program in as little as 1 day.

CHATBOTS
On-demand 24/7

AI-powered chatbots can deliver answers to routine and repetitive inquiries up to 6X faster than traditional phone calls. They also provide opportunity for increased engagement or revenue growth by returning links to support articles, instructional videos, ecommerce products, additional services, etc.

VOICE ASSISTANTS
Expand Brand Presence

Reach more than 1.83 billion users already on voice. Our software walks users through the steps to get on voice and handles the backend setup; simultaneously sending conversational content to Alexa, Google Assistant, and other voice assistants.

Zammo: Microsoft AI Use Case of the Year Award Winner

King County, WA needed conversational AI to respond to a flood of public queries at the outbreak of COVID-19. 2 contact centers went live in 3 days, provided both simple question/answers and complex 14-step conversations in 47 different languages utilizing different neural voices.

“\[I think it really shows how easy it is to not only deploy tech solutions, but address a business need and do so in a quick manner…\]”

Tanya Hannah
Chief Information Officer & Director

No-Cost, Next-Day Proof of Concept

Featuring your F.A.Q. and the business conversation of your choice

- Working Chatbot (feat. their info)
- Working Call IVR (feat. their info)
- Simulated listing on voice assistants
- Multi-lingual capabilities

Pre-sales or Post-sales Training At No Cost

Available on the Azure Marketplace
https://bit.ly/3kMNwv4
Conversational AI is the technology behind automated messaging and speech-enabled applications that offer human-like interactions between computers and humans. Conversational AI recognizes speech and text, understands intent, deciphers different languages, and responds in a way that mimics human conversation.

Zammo enables automation and interactive answers to most routine and repetitive questions or informational inquiries from your customers. Our no-code cloud platform allows your non technical staff to build and deploy AI-powered conversational content to augment your existing contact center IVR, enhance website chatbots, and provide answers to inquiries received from voice assistants.

Our innovative software platform uses artificial intelligence (AI) to “read” the written content from F.A.Q’s and other support resources, then utilizes machine learning to understand inquiries from your audience and deliver the appropriate answer in a human-like way. More advanced, multi-turn conversations also provide the ability to add links in responses.

Compliance mandates relating to diversity and inclusion (D&I) will drive enterprise innovation to reach people with disabilities. Such users become loyal customers when they are given tools to transact with enterprises like yours. Use cases include seeking employment, obtaining product or service information like features, benefits, pricing and more.

Available on the Azure Marketplace
https://bit.ly/3kMNwv4

With the help of Microsoft & Zammo.ai, our government was able to have a chatbot deployed within 24 hours. This helped the public get access to essential information through Amazon Alexa, Google Assistant, and our website chatbot.” ~ Kendee Yamaguchi, Executive Director, Snohomish County, WA

“Zammo’s no-code development platform has enabled us to deploy conversational AI across voice and chat channels in a matter of days. That is true digital transformation.” ~ Chad Green, CEO, Bauen Studios, Denver, CO